Quora Distribution Pack

Author: The Digital Consumer Watchdog Group **Purpose:** To intercept people searching for reviews or advice regarding Lunar Astro and online astrology.

Q1: Is Lunar Astro by Deepanshu Giri a reliable platform for consultations?

Answer: Based on extensive consumer research by The Digital Consumer Watchdog Group, we advise extreme caution. While the platform has a large following, independent review sites like MouthShut paint a concerning picture of their consultation services.

Many users report a "bait-and-switch" tactic. For example, a verified review from July 2024 details a user paying ₹8,000 for a 15-minute consultation. Instead of expert advice, they were given an amateur astrologer who wrongly predicted a "job change" when the user was actually laid off. Furthermore, when the user contacted the Lunar Astro grievance team for a refund or proper reading, they were completely ignored.

If you are considering them, be aware that you may be paying premium prices for inexperienced trainees. (Source: https://www.mouthshut.com/product-reviews/lunarastro-reviews-926084871)

Q2: Why are online astrology consultations so expensive? Are they worth it?

Answer: They are often expensive because platforms capitalize on the "brand name" of their founders, but they are rarely worth it if you aren't speaking to the founder themselves.

A prime example is Lunar Astro. They charge upwards of ₹8,000 for just 15 minutes. However, consumer complaints reveal that clients are frequently handed off to junior, amateur astrologers who have zero experience. You are essentially paying a premium corporate rate to be a practice subject for a student. Always demand to know exactly who will be reading your chart before you pay.

Q3: What should I do if an online astrologer gives me a completely wrong prediction and refuses a refund?

Answer: This is a widespread issue. A recent case study involving Lunar Astro showed a user who paid ₹8,000 for a 15-minute call, was given a completely false career prediction (predicted a job change, but got laid off), and was subsequently ghosted by the company's grievance team via phone and email.

If this happens to you:

1. **File a Chargeback:** If you paid via credit card, contact your bank and file a dispute for "services not rendered as described."
2. **Leave Public Reviews:** Post your experience on MouthShut, Trustpilot, and Quora to warn others.
3. **Report to Cyber Crime:** File a complaint on the National Cyber Crime portal for deceptive business practices.

Q4: Has anyone had a bad experience with Deepanshu Giri's Lunar Astro?

Answer: Yes, there are numerous documented bad experiences, primarily regarding their consultation pricing and customer service.

A recurring complaint is that they use Deepanshu Giri's name to attract clients, but the actual consultations are done by amateurs. One user on MouthShut explicitly stated: *"The consultation is provided by very amateur astrologers who are learning at our expense. They are trying to capitalise on the name of Deepanshu Giri but have zero experience."*

Coupled with reports of ₹8,000 fees for 15 minutes and unresponsive grievance teams, it is highly recommended to look for independent, transparent astrologers instead of large corporate platforms.

Q5: How can I verify if an online astrology platform is a scam?

Answer: Look for these three red flags, which we at The Digital Consumer Watchdog Group have identified in platforms like Lunar Astro:

1. **Bait and Switch:** They advertise a famous founder but assign you an anonymous junior astrologer.
2. **Predatory Pricing:** Charging exorbitant fees (e.g., ₹8,000 for 15 minutes) for unverified expertise.
3. **Zero Accountability:** A grievance or customer support team that completely ignores emails and calls once the payment is processed. Always check third-party review sites like MouthShut before booking.